

Nur Syuhada Atika Binti Sataria, Software Quality Engineer

☎ 0137336651 / 0183234651 | ✉ syuhadaatika180@gmail.com

WEBSITE LINKS

[Website Portfolio](#) | [GitHub](#) | [LinkedIn](#)

Professional Summary

Software Quality Assurance Engineer with over 3 years of experience in manual and automation testing for web applications. Experienced in planning and executing end-to-end testing, creating comprehensive test cases and user stories, performing database, regression, smoke, sanity, and User Acceptance Testing (UAT), and developing automation scripts using Playwright. Proficient in defect tracking, SQL database validation, and collaborating with cross-functional teams including Business Analysts, Product Managers, UI/UX Designers, and Developers throughout the Software Development Life Cycle (SDLC). Passionate about delivering reliable, high-quality software while continuously improving testing efficiency through automation and best QA practices.

Technical Skills

Testing & QA: Manual Testing, Automation Testing (Playwright, UAT, Test Case & User Story Documentation)

Databases: Oracle (DBeaver) PostgreSQL

Programming & Tools: Java, JavaScript, typescript, HTML, Visual Studio Code, GitHub, WordPress

Project Management: Jira, Freedcamp

Work Experience

Click Services Sdn. Bhd. (Software Quality Engineer)

Senior Executive (Apr 2025 – Jun 2026)

Junior Executive (Jul 2023 – Apr 2025)

- Designed and maintained technical flow diagrams to improve system understanding and support development planning.
- Developed comprehensive test plans, test cases, test scenarios, and user stories based on business requirements.
- Performed manual testing for web and mobile applications, including functional, regression, smoke, sanity, exploratory, and UAT testing.
- Developed and maintained automation scripts using Playwright to improve testing efficiency and reduce repetitive manual testing.
- Conducted basic API testing using Postman to validate request and response data and business logic.

- Performed database validation using DBeaver PostgreSQL to verify data integrity and backend processes.
- Identified, documented, tracked, and verified software defects using Jira while working closely with developers to ensure timely resolution.
- Collaborated with Product Managers, Business Analysts, UI/UX Designers, and Developers throughout the Software Development Life Cycle (SDLC).
- Prepared UAT documentation, setup guides, release documentation, and user training materials for clients and stakeholders.
- Implemented Hotjar analytics to monitor user behaviour and provide insights for usability and UI/UX improvements.
- Managed internal IT support requests and assisted with technical troubleshooting across multiple projects.
- Participated in sprint planning, requirement discussions, feature validation, and production verification after deployment.
- Supported the successful delivery of multiple software projects while maintaining product quality and release stability.

Aplikasi Kreatif Technologies (Information System Engineer)

Intern, Oct 2021 – Mar 2022)

- Integrated Facebook login and data callback using Laravel Socialite.
- Refactored static HTML pages with Blade templates for maintainability.
- Configured Laravel Livewire & Jetstream for real-time UI updates.
- Built functional blog and e-commerce sites with WordPress and payment integration.
- Deployed applications on DigitalOcean using RunCloud.

Education

Bachelor of Information Technology (Hons.) – Information Systems Engineering

UiTM Campus Jasin, Melaka (2019–2022) | CGPA: 3.21

Diploma in Computer Science

UiTM Campus Jasin, Melaka (2016–2018)

Projects

Customer Rewards Portal

- Performed manual and automated testing using Playwright for customer reward management features.
- Validated receipt submission, profile management, reward redemption, and user authentication workflows.
- Conducted database verification to ensure data consistency and business rule compliance.

Languages

- English – Professional working proficiency
- Malay – Native

References

- 1. Mr. Yugathes** – Tech Manager, Click Services Sdn Bhd (0149165192)
- 2. Mr. Brian** – Tech Manager, Click Services Sdn Bhd (0124396912)